



## INTEGRATED CORPORATE POLICY FOR QUALITY, ENVIRONMENT AND SAFETY

The mission of ALS Italy is to carry out its activities and ensure maximum customer satisfaction in the sector of design and provision of sampling services with the execution of chemical, physical and microbiological tests, on environmental and food matrices; in the control of sewage treatment plants; in consulting on the environment, safety and health in the workplace, agri-food sector, management systems and training on safety, environment and agri-food subjects.

For this purpose, the Management implements an integrated management system that refers to the requirements of the UNI CEI EN ISO / IEC 17025, UNI EN ISO 9001, UNI EN ISO 14001e UNI ISO 45001 standards. With the aim of improving the internal management and effectiveness of the organization, in compliance with the relevant legislation, good professional practice, all mandatory requirements and the values of honesty and integrity, the Management, in the choice to implement an Integrated Management System, directly engaged itself to manage quality of the services offered, environmental protection, safety and health of its workers. It is commitment of the Management to ensure that, in all company activities, compliance with the laws and regulations in force is always guaranteed, with a focus on environmental protection and the protection of the health and safety of workers and third parties.

In line with its principles, the Management of ALS Italy has decided to implement an Integrated Management System according to the UNI CEI EN ISO / IEC 17025, UNI EN ISO 9001, UNI EN ISO 14001e UNI ISO 45001 standards, pursuing the following objectives:

- aim at the continuous improvement of the processes and services offered to increase customer satisfaction, always taking into account environmental protection and the protection of workers' health and safety;
- never constitute, in its activities towards the Customer, a cost factor that ends in itself but represent, for the Customer himself, an opportunity to increase quality and an added value to its activities;
- to be competitive in the labor market and to further qualify the services offered compared to non-accredited and/or certified structures in the same sector;
- commit to the respect and protection of the environment with the aim of preventing and reducing pollution;
- ensure that waste products are reused, recycled or disposed of in an environmentally friendly manner;
- save resources through the efficient use of electricity, gas and water;
- ensure compliance with applicable legislation and the consequent periodic review of internal procedures to ensure that they are always in line with existing environmental and health protection legislation of laboratories;
- ensure safe and healthy working conditions for the prevention of work-related injuries and diseases;
- periodically identify hazards and assess risks related to all production processes, committing to eliminating hazards and reducing risks.

The Management also undertakes to comply with the requirements laid down by ACCREDIA, the only Italian Accreditation Body, and by the Certification Body, giving maximum availability and transparency in relations with these bodies or their representatives.

The objectives presented in this document are achieved by focusing the Management System on a careful analysis of the context on which the Company operates and on a correct analysis of the risks of business management and ensuring, by the Management, the provision of adequate economic, structural, human and instrumental resources.

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In all its activities, the Management undertakes to act impartially or objectively, avoiding prejudice and acting in the absence of conflicts of interest. For this purpose, the personnel shall be free from any form of economic conditioning or from other forms of internal or external pressure that may influence the judgement relating to test results.

ALS Italy undertakes to guarantee the confidentiality of the information and to guarantee the anonymization of the sample, when possible, in order to avoid any form of involvement by staff in activities that could diminish confidence in impartiality, confidentiality, competence and integrity.

In order to achieve and maintain things described above, the Management:

- identified in the Representatives of the Directorate for Quality, Environment and Safety, the functions that are responsible for following the proper functioning and application of the Management System;
- has identified in the Country Manager, the function that deals with the supervision of the Laboratory and the resources related to them;
- constantly monitors the context in which the Company operates, taking into account internal and external factors that may affect the work of the organization;
- undertakes to regularly review the expectations of the stakeholders involved;
- undertakes to make use of suppliers able to contribute to the high quality of the services offered, by establishing continuous mutual cooperation and surveillance mechanisms, in particular with regard to environmental protection and safety in the workplace;
- disposes on purchase of the necessary equipment and materials to guarantee the quality of the service offered to the Customer and the traceability of the measures;
- promotes the training, qualification, updating and competence of staff by participating in courses or support activities;
- defines the most suitable ways to monitor customer satisfaction and provides the Customer with a qualified team who answer quickly and exhaustively to all requests;
- involves and sensitizes all staff in order to improve business management in respect of environmental protection;
- carry out appropriate formation, information and training for all employees to enable them to work safely and provide specific training for emergency personnel to be aware of their role, interactions with other members of the organization and influence on possible environmental and safety impacts;
- promotes the involvement and consultation of all workers, through their representatives too, for the continuous improvement of workplace safety and health.

The Management, moreover, through the execution of the Review of the Management System and through the formalization of the Improvement Plan defines the objectives, resources and ways to continuously monitor and improve the effectiveness of the Business Management System and its processes.

This policy, which must always be taken as a reference for the definition of Objectives and Improvement Programs, is share with all personnel and is available to all interested parties.

Zoppola, 26/03/2024

Approved by the board  
Dr. Granger Bruno

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